



Longville Park , Freetown, Clarendon

SHIPSURGE WAREHOUSING AND FREIGHT FORWARDING SERVICES

COURIER PARTNERSHIP & WHOLESALE SHIPPING AGREEMENT

This Courier Partnership & Wholesale Shipping Agreement ("Agreement") is entered into by and between **Shipsurge Warehousing and Freight Forwarding Services** ("Shipsurge") and the Courier Company identified below ("Courier").

1. PURPOSE

The purpose of this Agreement is to establish a business relationship whereby Shipsurge provides warehousing, freight forwarding, shipment consolidation, customs coordination, logistics support, and related services to Courier companies operating within Jamaica and the wider Caribbean.

2. TERM OF AGREEMENT

This Agreement shall become effective on the date signed and shall remain in force for a period of twelve (12) months unless terminated earlier in accordance with the provisions of this Agreement.

3. SERVICES PROVIDED

Shipsurge agrees to provide the following services:

- Florida warehouse receiving and package processing
 - Shipment consolidation
 - Air freight forwarding
 - Customs coordination and clearance
 - Cargo handling and logistics management
 - Package tracking and support services
 - Warehouse Management Portal access
 - Last-mile delivery support where applicable
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4. PARTNERSHIP TIERS

Wholesale Basic

- Standard processing
- Standard customer support
- Space-available airline booking

Wholesale Priority

- Priority package processing
- Priority airline space allocation
- Priority customer support

Wholesale Partner (Invitation Only)

- Locked pricing structure
- Priority cargo space
- Flexible billing arrangements
- Dedicated account support
- Direct warehouse access

Courier accounts may be reviewed after the first two (2) months and assigned to the most appropriate service tier.

5. WAREHOUSE RECEIVING RATES

Per Package Receiving Rates

Weight	Rate (USD)
0 – 10 lbs	\$1.58
11 – 25 lbs	\$2.15
26 – 50 lbs	\$3.60
51 – 100 lbs	\$7.00
101+ lbs	\$9.50

6. BUNDLED COURIER SERVICES

Service	Rate
Delivery	\$7.00
Unknown Package	\$2.15
Freight Per Kilo	\$3.70
Service Charge	\$0.30 per package
Knutsford Processing	\$0.30 per package

Included Services

- Airport clearance in Jamaica
 - Freight handling
 - Standard processing
 - Package distribution support
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7. UNBUNDLED COURIER SERVICES

Service	Rate
Delivery	\$50.00
White Bag / Seal	\$5.00 each
Pallet	\$15.00 + \$4.50
AWB	\$36.00
Unknown Package	\$2.15
Service Charge	\$0.31 per lb
Knutsford Processing	\$0.31 per lb

Unbundled Option

Couriers selecting the unbundled option may clear their own shipments and assume responsibility for customs processing and release procedures.

8. MINIMUM VOLUME REQUIREMENT

Courier agrees to maintain a minimum shipment volume of ten (10) packages per week. Accounts falling below this threshold may be subject to alternative pricing structures or additional handling fees.

9. ADDITIONAL FEES

Service	Rate
Missing Mailbox Number	\$2.15 per package
Incorrect Address	\$2.15 per package
Repacking	\$10.00 per package
Special Handling	Quoted as required

Unknown packages include shipments with missing mailbox numbers, incorrect addresses, or insufficient identifying information.

10. PEAK SEASON SURCHARGE

A surcharge ranging from 6% to 10% may apply during periods of increased operational costs including:

- Christmas Season
 - Easter Season
 - Back-to-School Period
 - Emergency or Disaster-Related Demand Surges
 - Airline-Declared Peak Periods
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11. LIABILITY LIMITATION

Shipsurge shall not be liable for:

- Airline delays
- Weather-related disruptions
- Customs examinations or holds
- Government actions
- Strikes or labour disputes
- Force majeure events
- Delays caused by third-party carriers

Liability for loss or damage shall be limited to the extent provided by applicable carrier policies and declared shipment values where accepted.

12. FLORIDA RECEIVING NOTIFICATIONS

Packages delivered to the Florida warehouse will normally be updated within one (1) to thirty-six (36) hours of receipt.

If a package is not updated within this period, Courier shall verify:

- Delivery confirmation
- Correct warehouse address
- Correct mailbox number
- Correct courier code

before contacting Shipment support.

13. PAYMENT TERMS

Invoices are due according to the agreed billing schedule.

Shipment reserves the right to:

- Suspend shipments
- Withhold cargo releases
- Apply late payment charges
- Recover collection costs

for overdue accounts.

14. RATE ADJUSTMENTS

Shipment reserves the right to adjust rates with seven (7) to thirty (30) days written notice.

15. CUSTOMS, TAXES & COMPLIANCE

Courier remains solely responsible for:

- Compliance with local laws
- Import permits
- Restricted or prohibited items
- Customs duties
- Government fees
- Regulatory requirements

All customs-related costs shall be borne by the Courier unless otherwise agreed in writing.

16. ONBOARDING & TECHNOLOGY FEES

Service	Fee
Warehouse Onboarding Fee	\$50.00 (One-Time)
Courier Website Setup	\$265.00 (One-Time)
Warehouse Management Portal	\$19.00 Monthly

17. TERMINATION

Either party may terminate this Agreement by providing written notice.

Shipsurge may immediately terminate this Agreement for:

- Non-payment
 - Fraud
 - Misrepresentation
 - Regulatory violations
 - Abuse of services
 - Material breach of contract
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18. GOVERNING LAW

This Agreement shall be governed and interpreted in accordance with the laws applicable to the jurisdiction in which Shipsurge conducts its contracted services.

ACCEPTANCE

Courier Company: _____

Contact Person: _____

Phone Number: _____

Email Address: _____

Business Address: _____

Courier Code / Prefix: _____

Service Selected:

Bundled

Unbundled

Authorized Representative: _____

Title: _____

Signature: _____

Date: _____

FOR SHIPSURGE WAREHOUSING AND FREIGHT FORWARDING SERVICES

Authorized Representative: _____

Signature: _____

Date: _____
